

Citi Asset Based Lending Website User Manual

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Introduction

Citi Asset Based Lending is a browser-based application which allows a Citi Asset Based Finance customer to login using a user-friendly web interface, gaining 24-hour access to view:

- Collateral Position
- Loan Availability
- Current Loan Status
- Ledger Balances
- Ineligible Balances.

Advance requests are entered online enabling faster funding for your lending needs. Advance requests can be entered and saved as drafts for approval at your organization or saved and submitted to Citi Asset Based Finance for consideration for funding.

Citi Asset Based Lending is browser-based, so if you're familiar with the Internet, you should feel comfortable navigating your way through your loan information in Citi Asset Based Lending. The secure internet connection ensures the security of sensitive data.

Both novice and experienced Internet users can benefit from the information in this manual. Please read through it once to get an overview of what Citi Asset Based Lending has to offer and then keep it for reference.

Technical Information

Minimum System Requirements

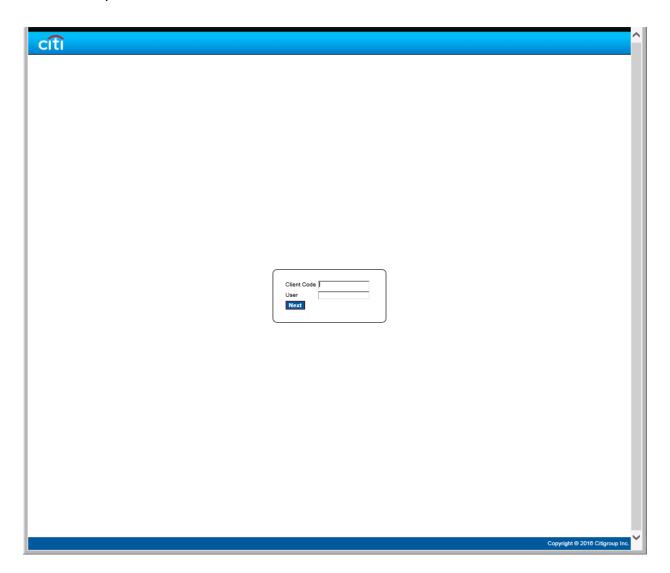
- Microsoft Internet Explorer 7 or greater with 128-bit encryption
- 56 Kbps modem or another high-speed Internet connection
- Internet Service Provider

Recommended

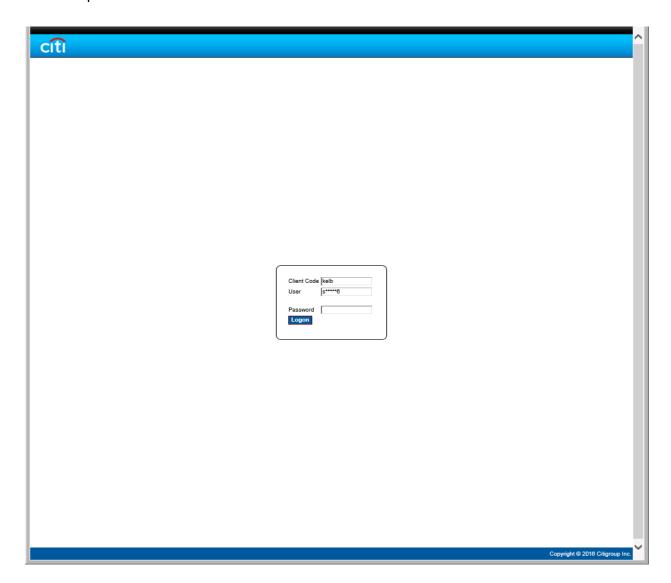
- Workstation access to electronic copies of supporting documentation
- Scanner for converting paper documents to an electronic format
- Microsoft Excel or another spreadsheet software

Logging In

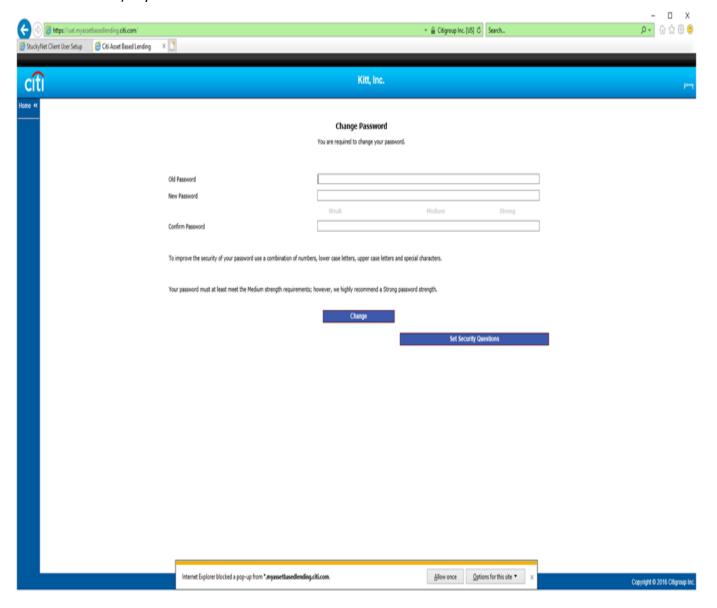
- 1. To access the Citi Asset Based Lending system, your collateral analyst will assign you a Client Code, User name, and password. Be aware that the password is case sensitive.
- 2. Enter your Client Code and User name and click next.



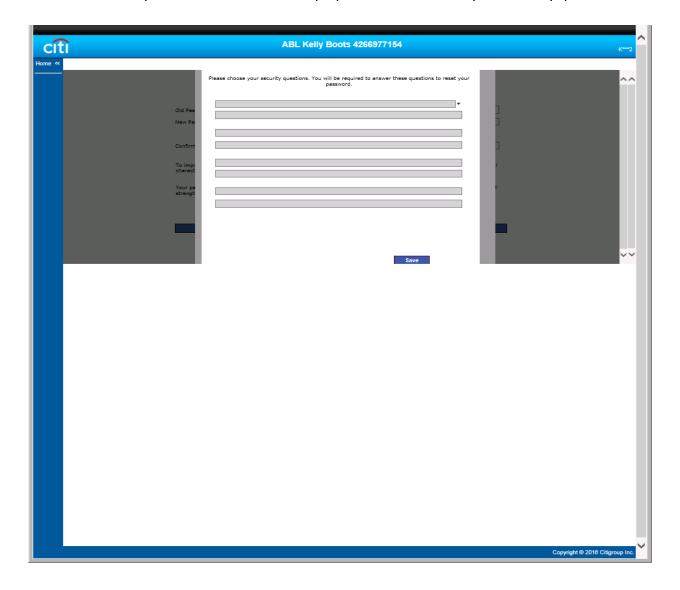
3. Enter your Password. You will be required to enter your Password to access the system. Note: The password is case-sensitive. Enter the initial password sent to you by Citi. Press Logon. The system will prompt you to enter a new password of your choosing in the next step.



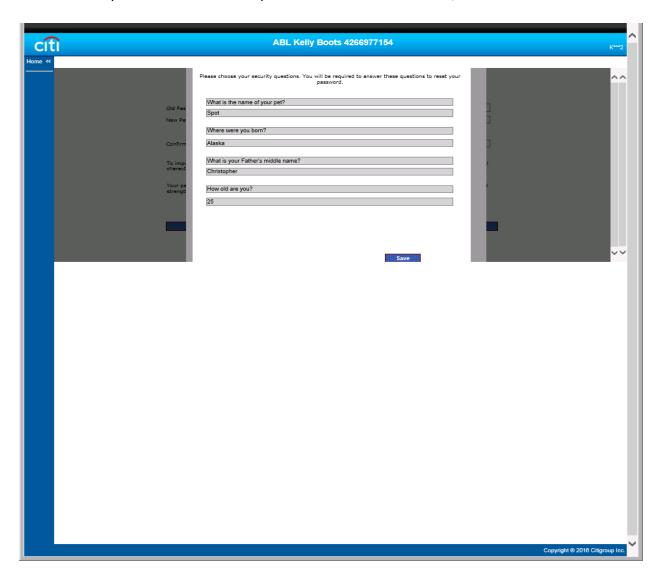
- 4. Enter the Old Password (Issued by Citibank.) Enter the new password. The new password must be between 8-10 positions and should contain the following:
 - a) Uppercase Alpha Character
 - b) Lower case Alpha Character
 - c) Number
 - d) Symbol



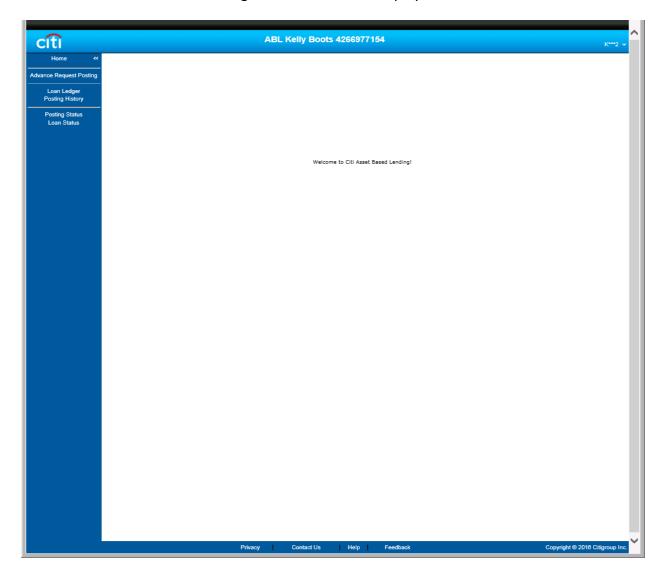
5. The Security Questions Screen will display. Select and answer your security questions.



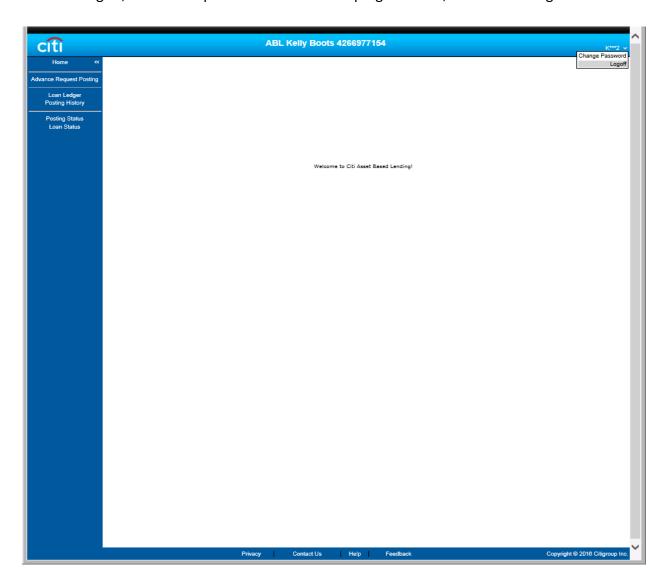
6. When you have selected the questions and answered them, select 'save'.



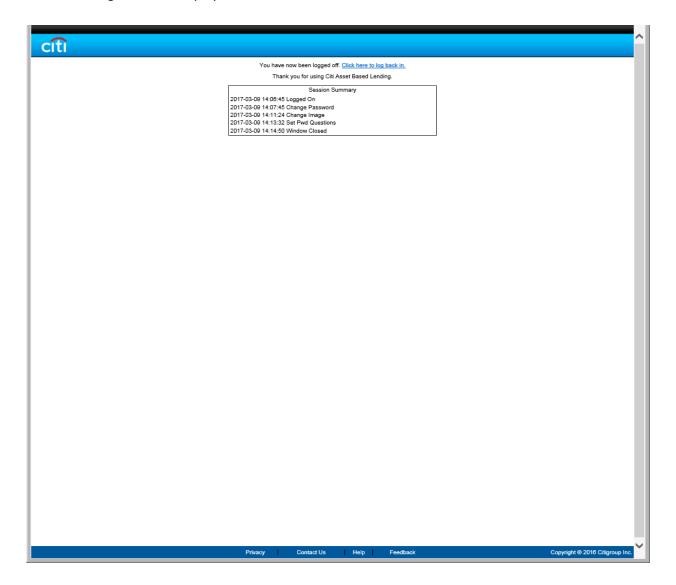
7. The Citi Asset Based Lending main menu screen displays.



8. To logoff, use the drop-down arrow in the top right corner, and click on Logoff.



9. The Logoff screen displays.



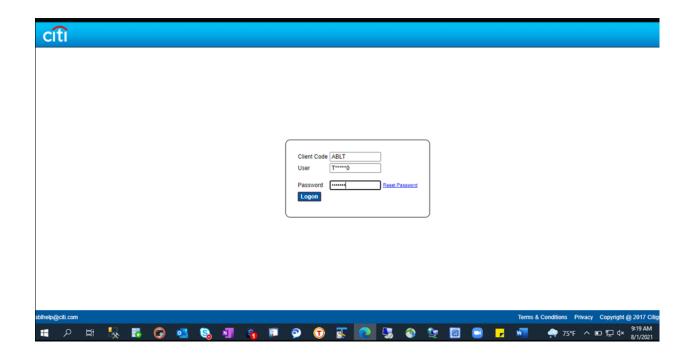
Session Timeout

- 1. For security reasons, if you are not actively using the system, your session will end after 10 minutes. If your session ends, you will be required to log in again.
- 2. Your session will also end if you close your browser window; switch to a different website within the same browser window and then try to return using the back button. The logon screen will display. Please use the system's menu options to move through the website instead of using your browser's Back, Forward, and Refresh buttons.
- 3. You can only be logged on at one Workstation. If you attempt to logon at a different workstation, you will get a message, "Invalid Logon attempt!"

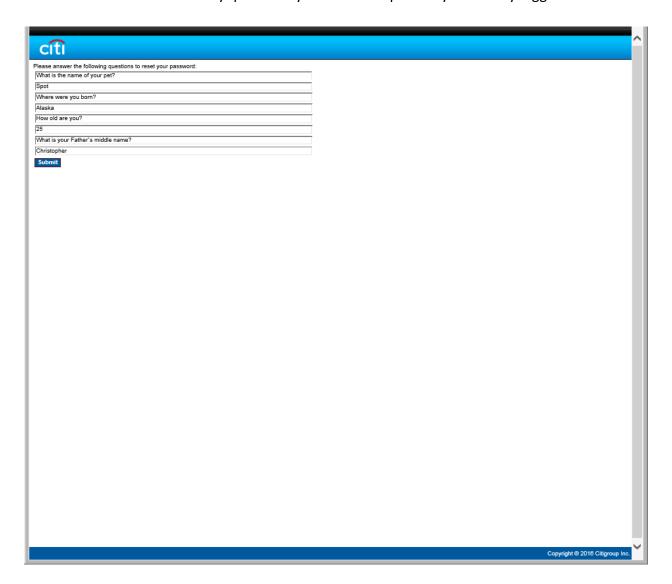
Changing Your Password

- 1. If you know your password and want to change it you can do so with the "Reset Password" functionality.
- 2. Enter the current password and select 'Reset Password.' The Password Reset screen will display.

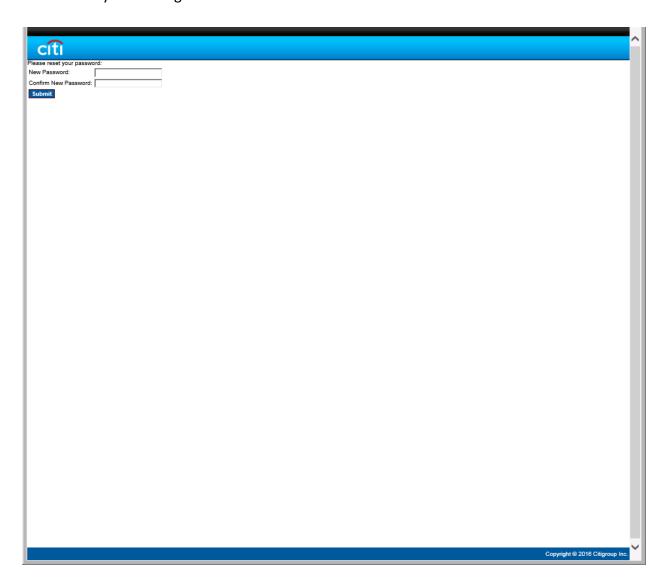
NOTE: When required to change passwords, you will be prompted to do so immediately after logging into the system.



3. Answer the security questions you selected up when you initially logged in.

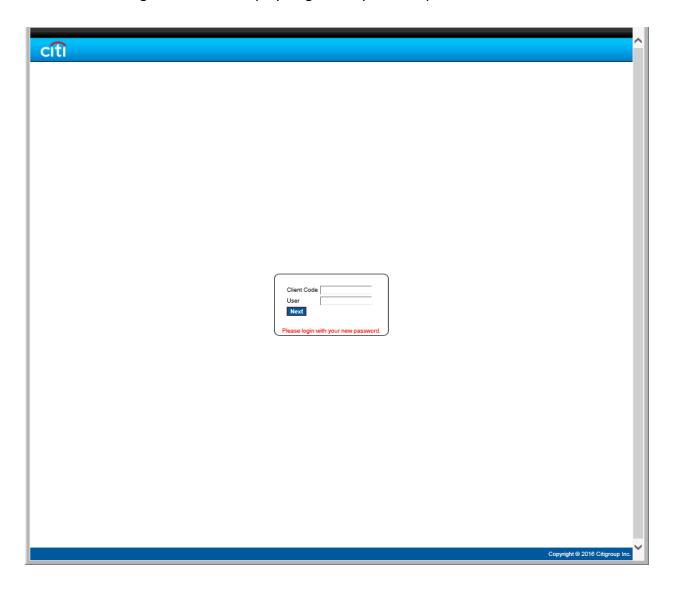


4. The Enter Password screen displays. Enter the new Password. Confirm the password by reentering.

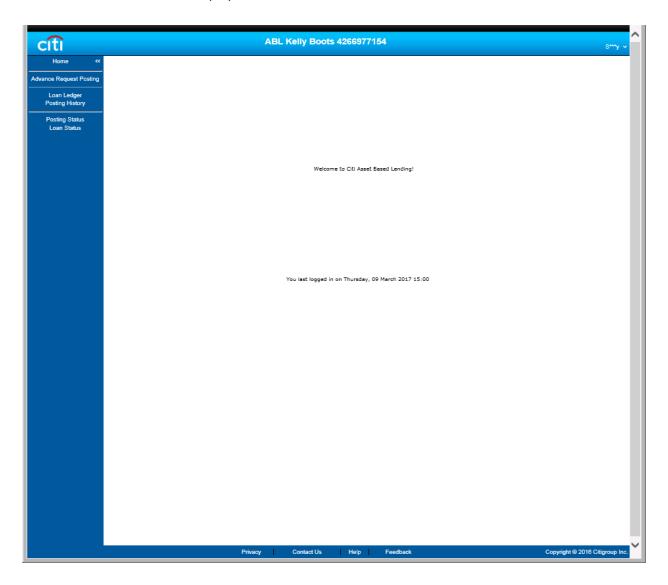


- 5. Note: Remember that the new password must be between 8-10 positions and should contain the following:
 - a) Uppercase Alpha Character
 - b) Lower case Alpha Character
 - c) Number
 - d) Symbol

6. The Login Screen will display. Login with your new password.

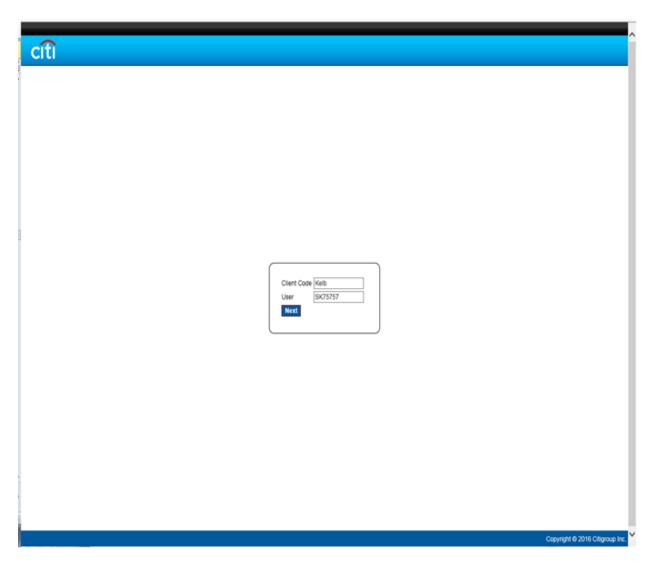


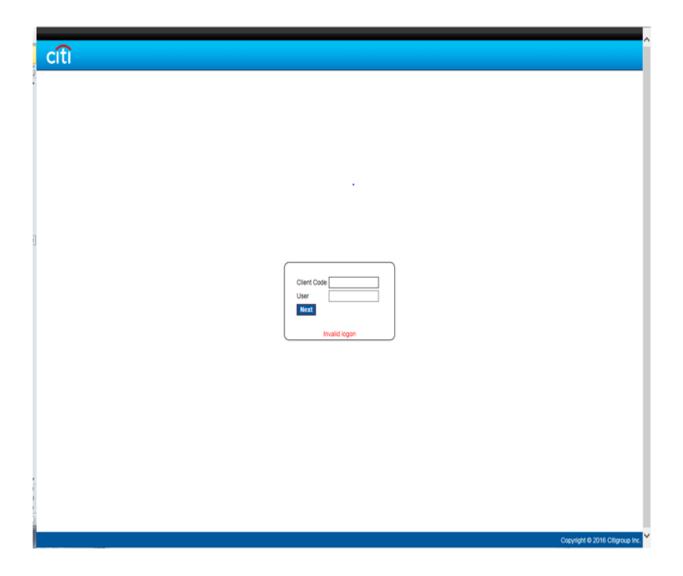
7. The Main Menu displays.



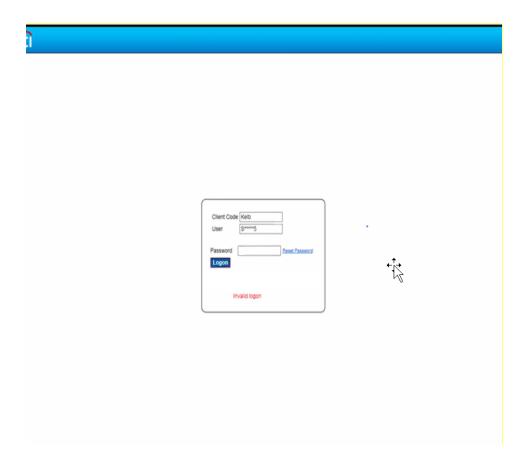
Invalid Logon

1. If you attempt to logon and the Client Code or User is invalid, the message Invalid Logon will display. Correct to continue.

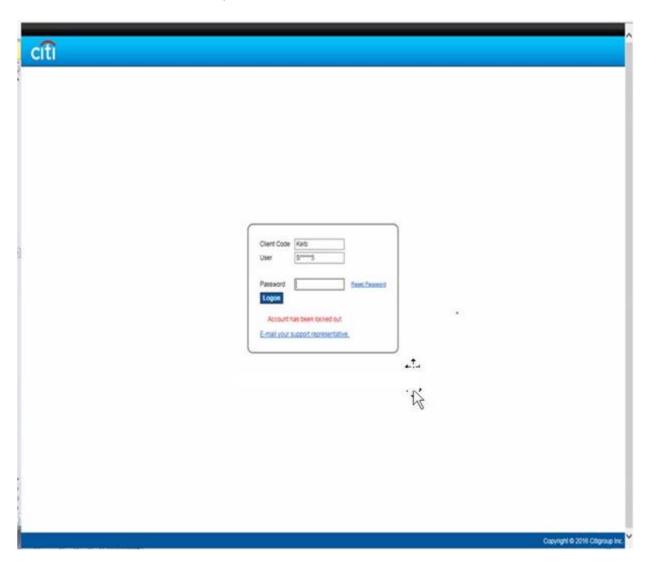




2. Enter the correct Password to continue.

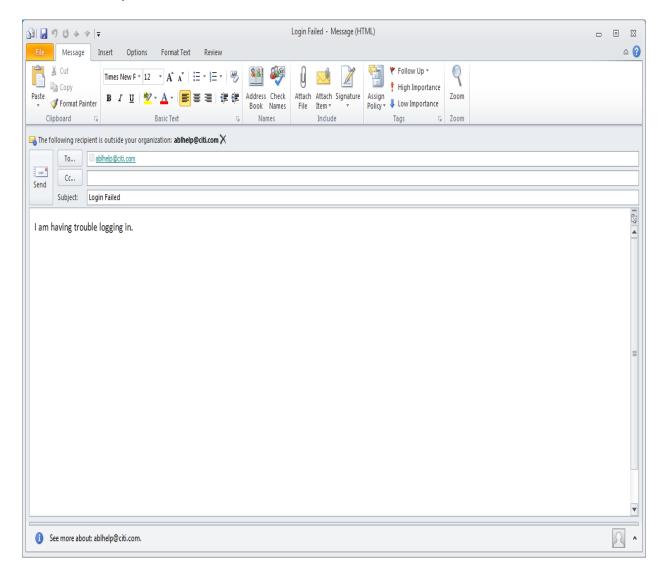


3. You have 3 tries to successfully enter your Password. After 3 tries the following screen will display. The account is now locked out and you will need to contact Citibank to unlock the account and reset the password.

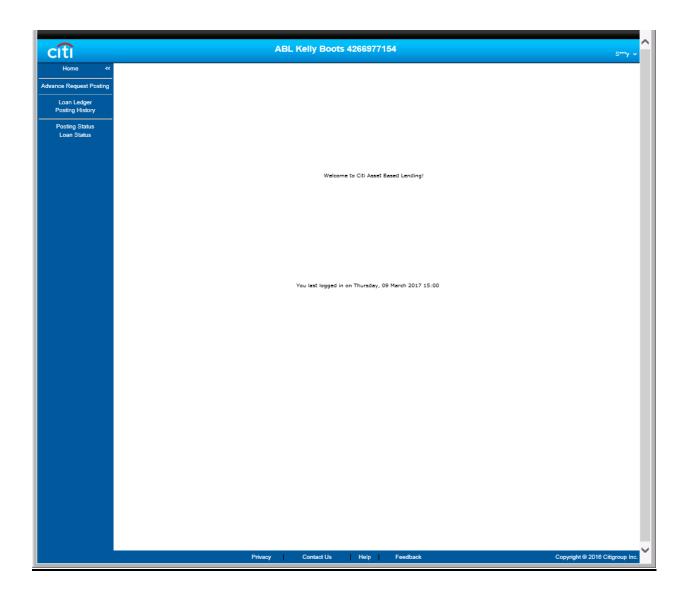


4. Select the E-mail your account representative link and an email screen will display.

5. Complete and send the email.

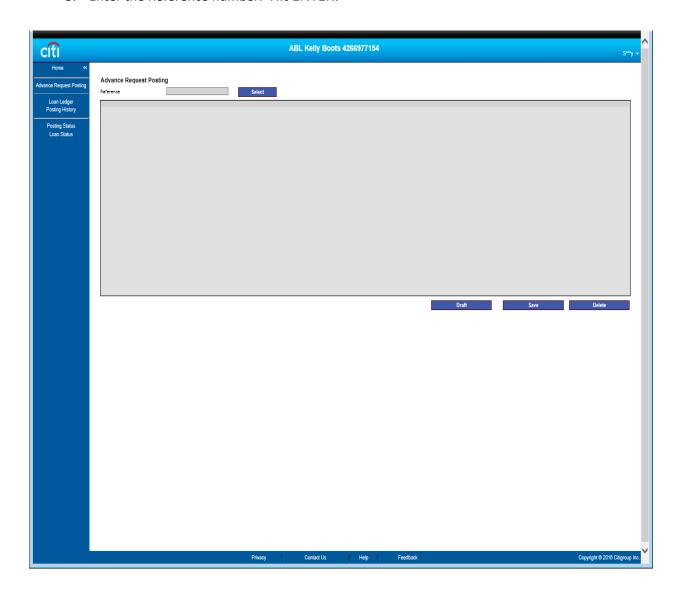


Home Page

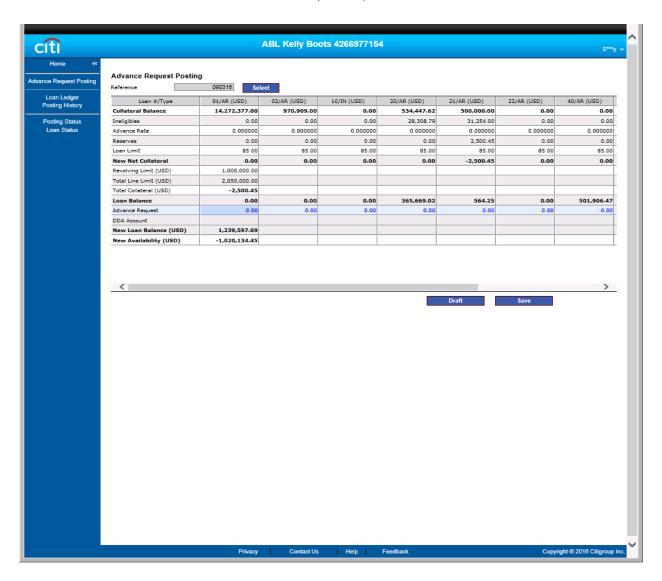


Advance Request Posting

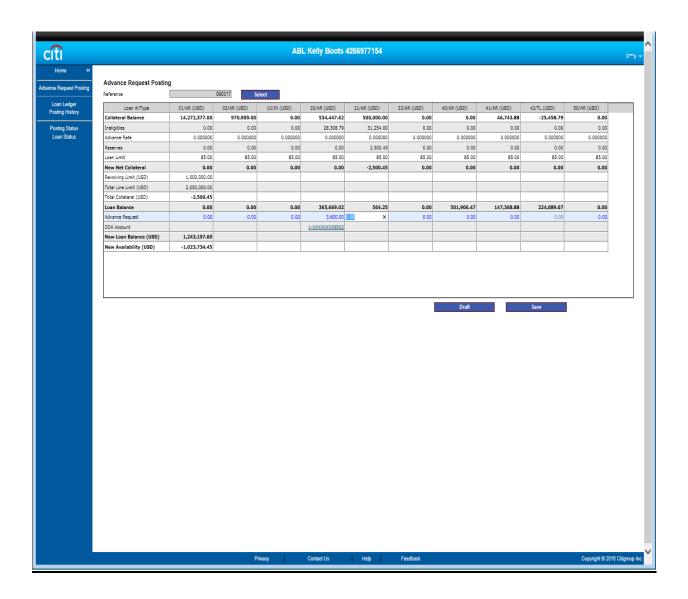
- 1. Click on Advance Request Posting from the main menu.
- 2. Enter a reference number in the 'Reference' field under the heading 'Advance Request Posting'.
 - a. The reference number is six characters.
 - b. Reference numbers are unique. If you enter a reference number that has already been used, the prior transaction will display.
 - c. The format for the advance reference number is the date in the form of MMDDYY, e.g. 092216 for September 22, 2016.
 - d. If there are 2 advance requests in the same day the second request for September 22, 2016 would be 09221A.
- 3. Enter the Reference number. Hit ENTER.



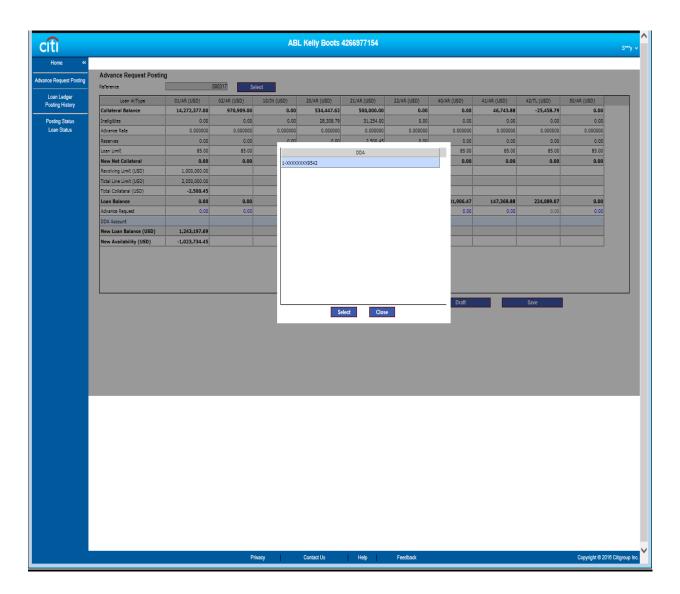
- 4. The **New Net Collateral** balances on each Advance Request Posting are pulled directly from the most recently updated data and do not reflect any other saved or pending borrowing base certificates.
- **5.** The Advance Request row is displayed in blue. This is the field where input will be done for the selected loan on which you request an advance.



6. Enter the amount of the advance in the column for the loan for which the advance is requested. (Hit enter to move to the next row and hit tab to move to the next column.) Enter the amount in the blue Advance Request row. Press enter.



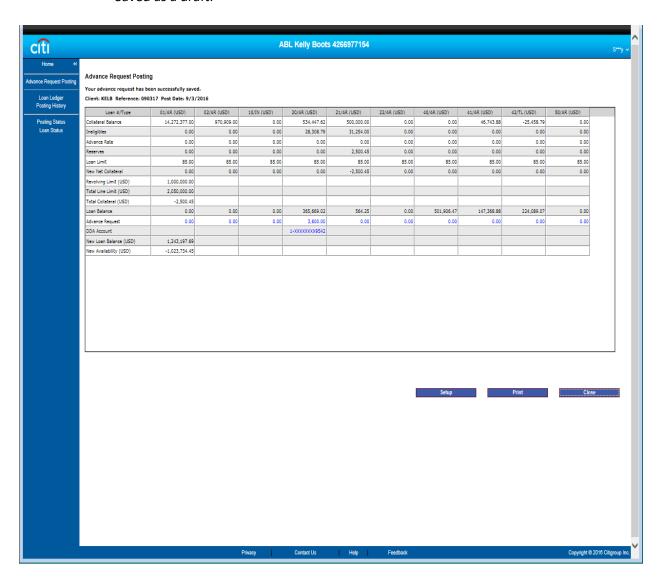
7. A pop up to select a DDA account will appear. Select the DDA account where you want the funds credited.



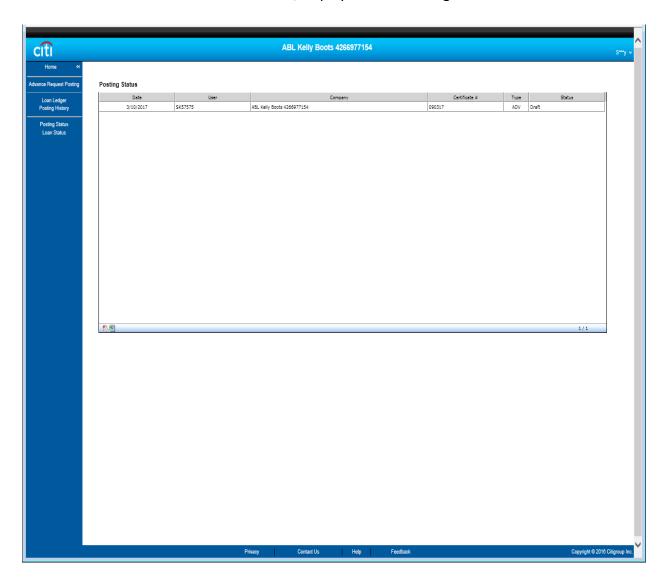
- 8. The Advance Request Posting can be saved as a **Draft** to be completed at a later time, **Saved** to be submitted to the lender, or **Deleted.**
 - a. To save the advance as a DRAFT, select the draft button. This will place the transaction in "Draft" Status. View the status of all Advances on the Posting Status screen.

Note: An Advance submitted as a draft <u>CAN</u> be redisplayed and saved. After the record is saved the status changes to "Pending" on the Posting Status Screen.

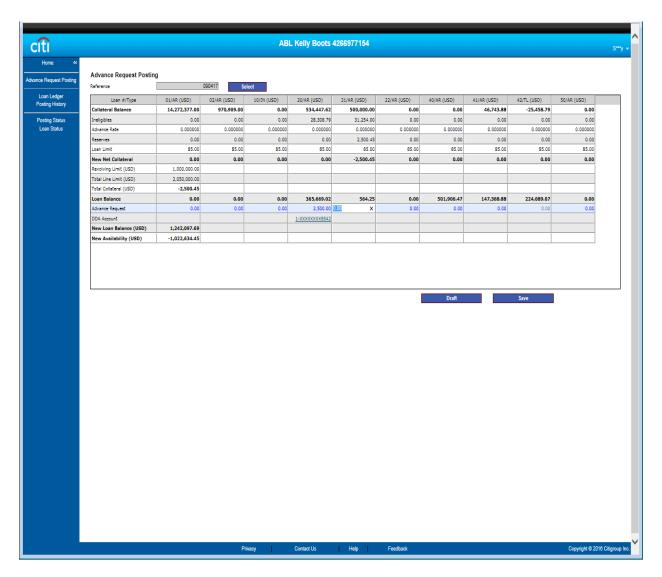
Saved as a draft:



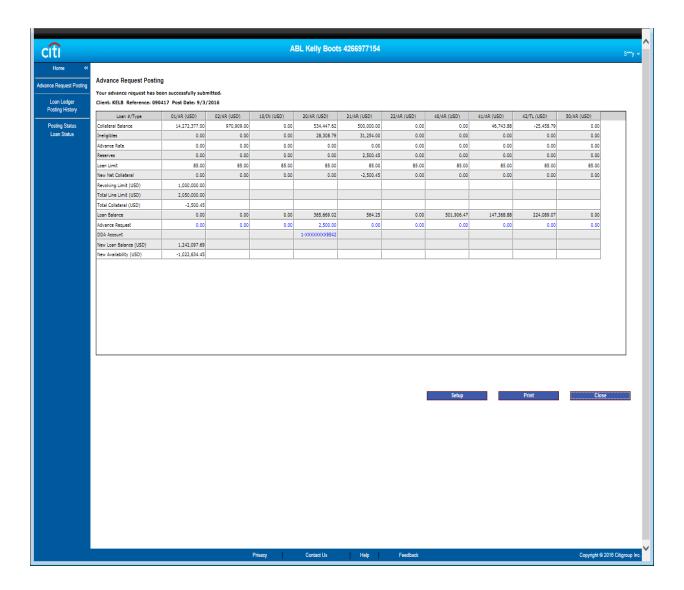
 After selecting DRAFT the record will be displayed in a non-editable, printable format. You may print a copy for your records or review the Advance Request Posting later in Posting History. c. The record saved as a draft, displays on the Posting Status screen.



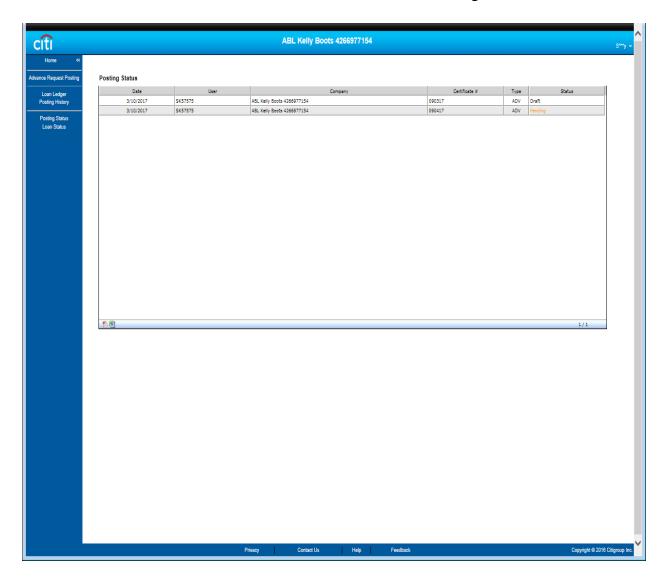
d. To save the Advance and prepare it for submission to Citi, select "Save". This will place the transaction in "Pending Status."



e. After saving, the Advance Request Posting will be displayed in a non-editable, printable format. You may print a copy for your records or review the Advance Request Posting later in Posting History. There are no changes permitted after the status is pending. If you decide not to submit this Advance you will need to contact your Citi Collateral Analyst.



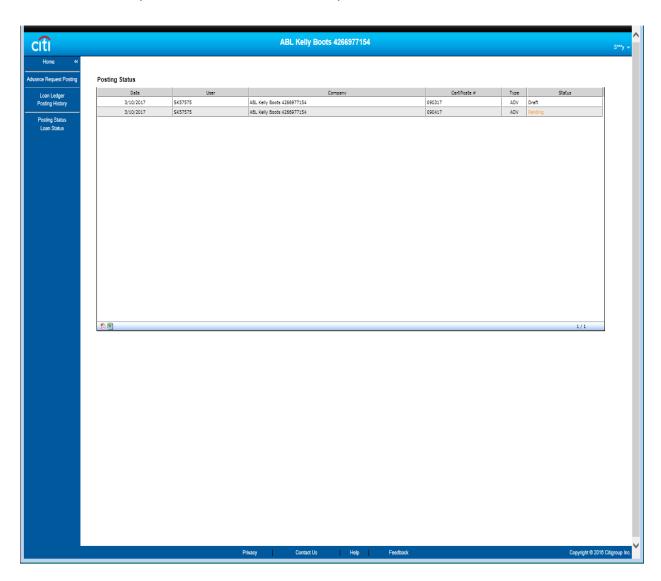
f. The status of all advances can be viewed on the Posting Status screen.



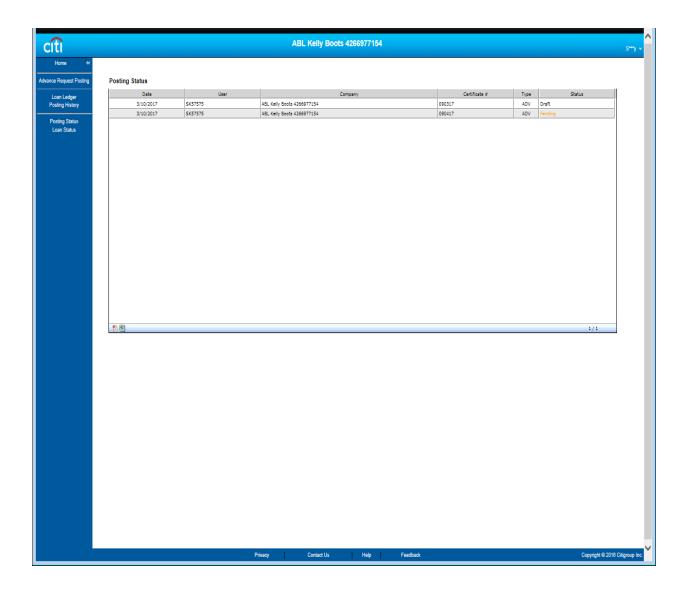
Posting Status

The Posting Status screen displays the status of the Advance Request Posting. There are 4 different statuses for Advance transactions viewable on the Posting Status screen.

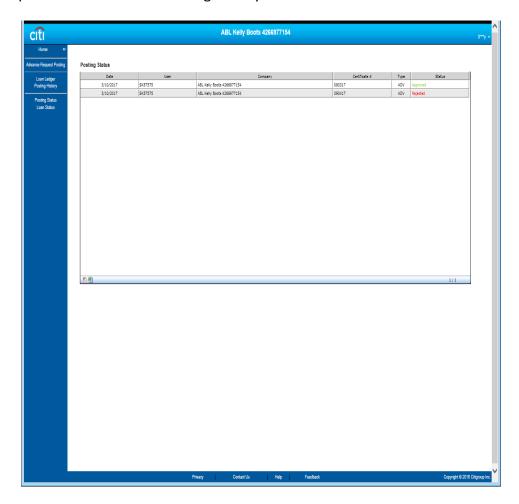
• **Draft** – A record in Draft status can be viewed and modified. The transaction must be viewed in the Advance Request screen. The item will remain in a draft status until a client with the appropriate entitlements views it and selects "Save." These items are not viewable by Citi and must be saved to be processed.



Pending – The Advance Request is waiting to be processed by the lender. This advance
can be viewed, but no changes can be made, and the request cannot be deleted. Citi will
process Advances regularly during the day. Revisit the Posting Status screen to verify
posting of the advance. Review your DDA account for receipt of funds.



- **Rejected** The lender has rejected the Advance Request. This can happen:
 - If you've contacted Citi to delete a request, this is the status that will be displayed in the Posting history.
 - o If your request was denied for any reason this status will be displayed. You will be contacted by Citi.
- **Approved** Citi has accepted and processed the advance request. The Advance Request is viewed on the Posting History Screen.

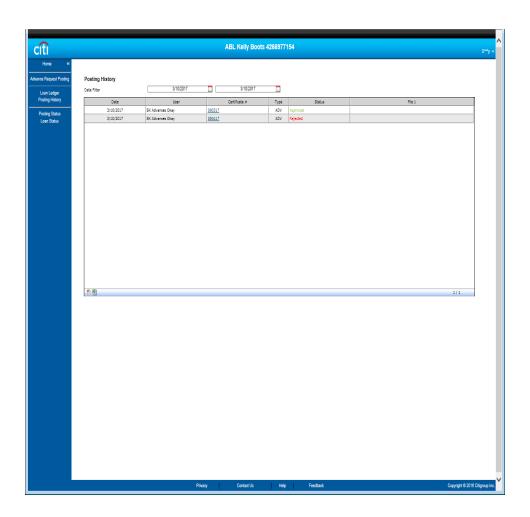


NOTE: Approved and Rejected Advance requests are cleared from this report each night.

Posting History

The Posting History screen displays the status of the Advance Request Posting. There are 2 different statuses for Advance transactions viewable on the Posting History screen.

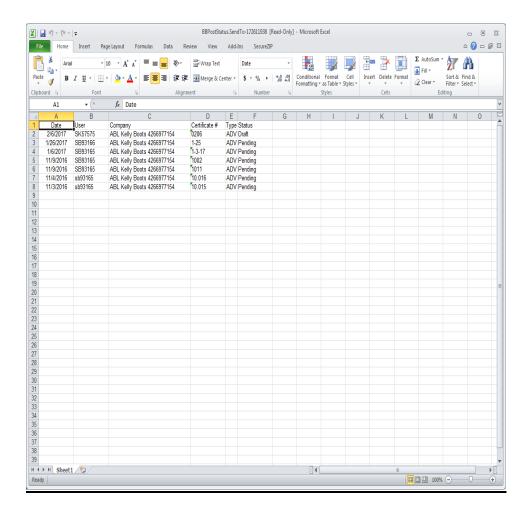
- **Rejected** The lender has rejected the Advance Request. This can happen:
 - If you've contacted Citi to delete a request, this is the status that will be displayed in the Posting history.
 - If your request was denied for any reason this status will be displayed. You will be contacted by Citi.
- Approved Citi has accepted and processed the advance request. The Advance Request is viewed on the Posting History Screen.

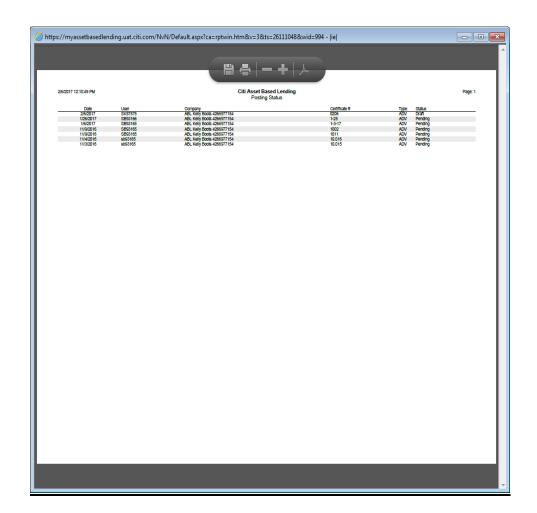


Printing or Saving a Report

Many screens/reports can be printed and saved as an Excel file or as an Adobe PDF Document. Select the buttons in the lower left corner of the screen.

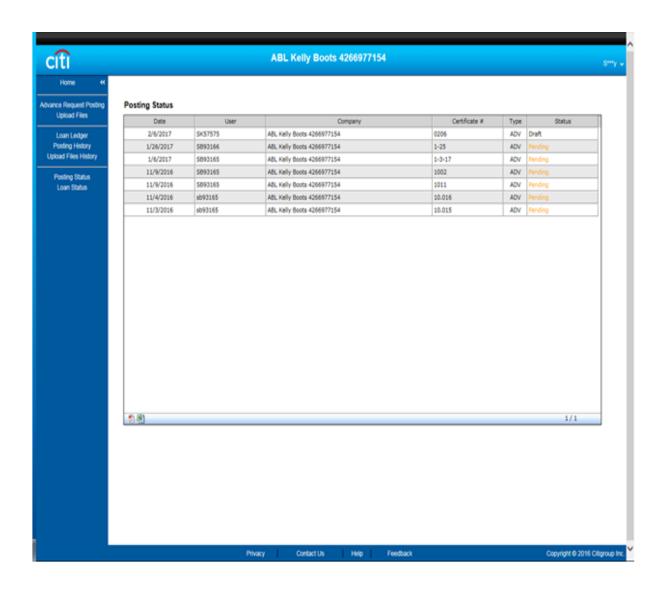






Editing a Draft Advance Request Posting

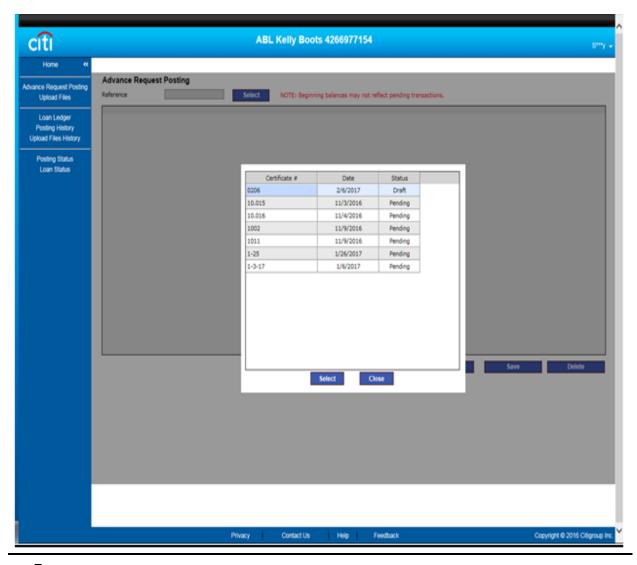
1. View the Posting Status Screen. Identify the Certificate number to edit.



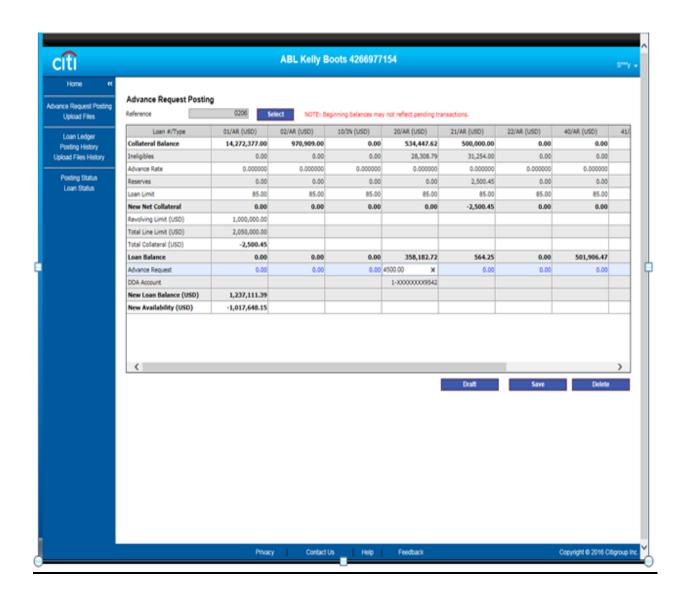
- 2. Click on **Advance Request Posting** from the menu.
- 3. Use the Select button to the right to display the pending and draft Advance Requests.



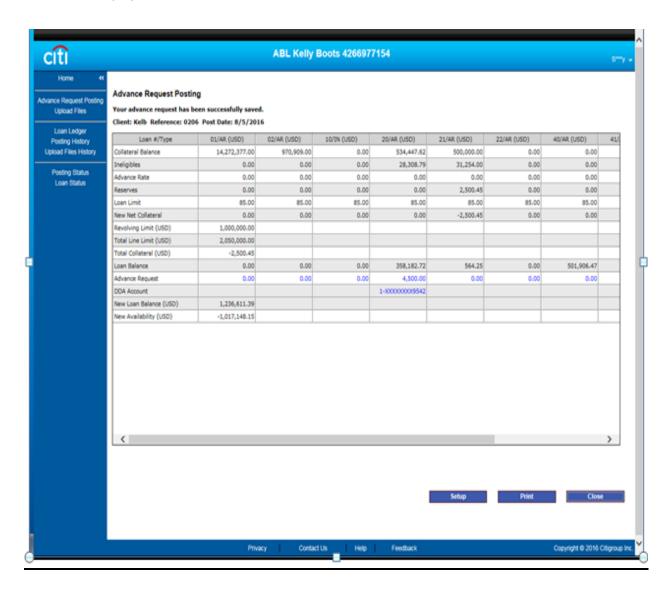
4. Highlight the Certificate (Reference Number) to be viewed or edited. Click the Select button.



5. Make the required changes and save the record. It is now submitted to Citi for Approval.

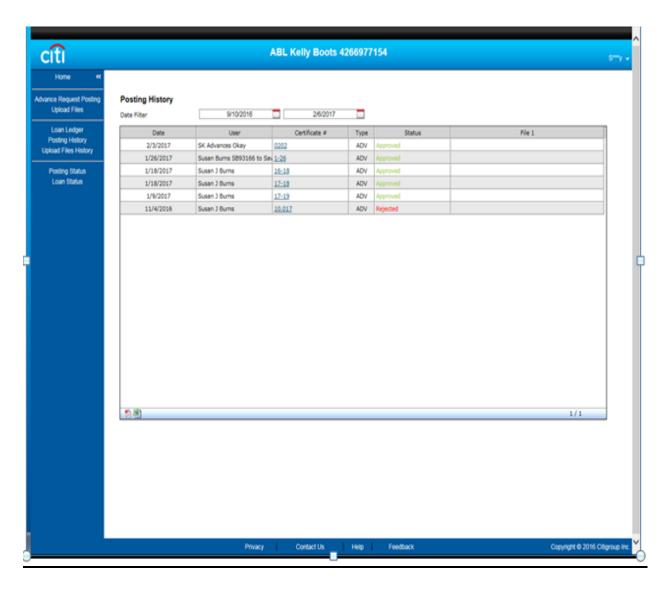


6. When the record is submitted a message display in the top left of the screen. It states, "Your advance request has been successfully saved." The Client, Reference number and Posting date are displayed.



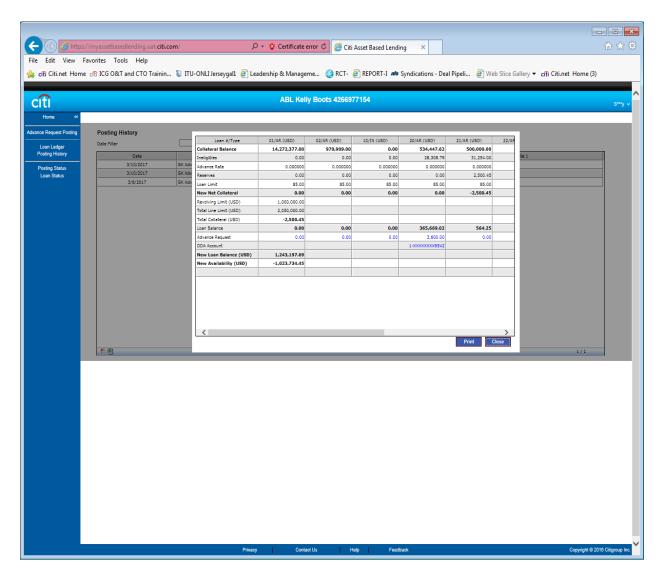
Posting History

- 1. Click on **Posting History** from the menu.
- 2. Use the Date Filter to select the date range.



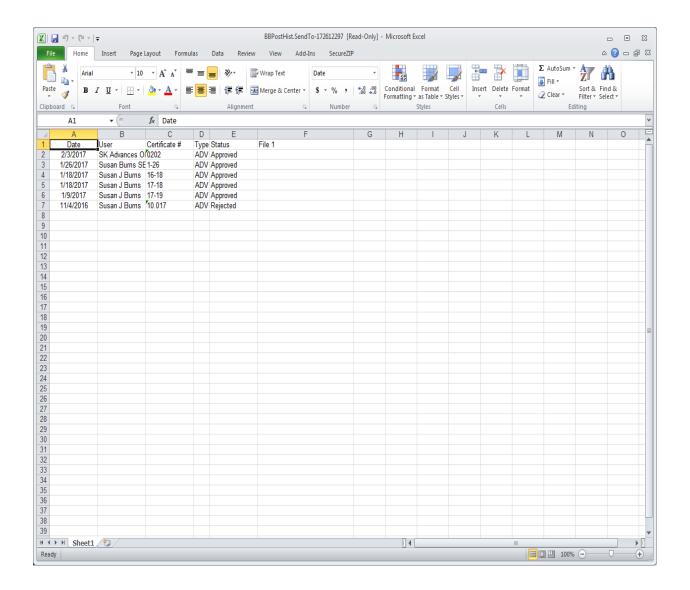
3. A list will be displayed of the advances submitted and either Approved or Rejected by Citi. Each certificate and file is displayed as a hyperlink.

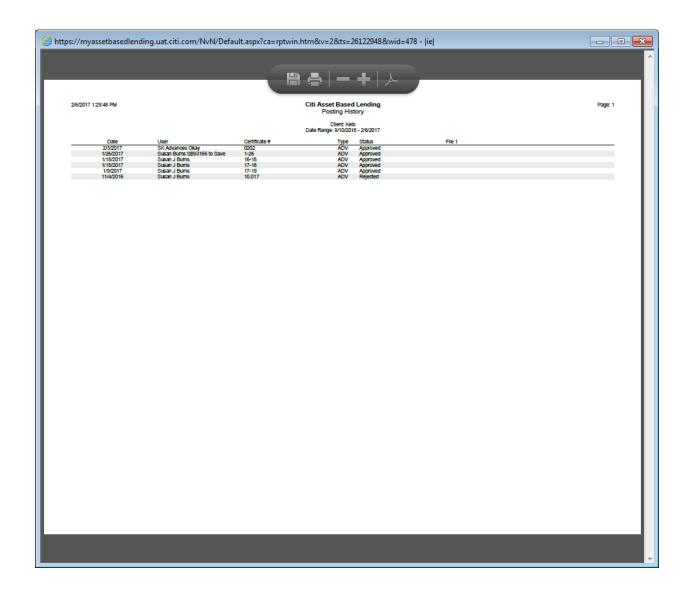
4. Click the hyperlink for the posting or file you wish to review. The certificate will be displayed in a non-editable format. This display can be printed.



Printing or Saving Screens and Reports

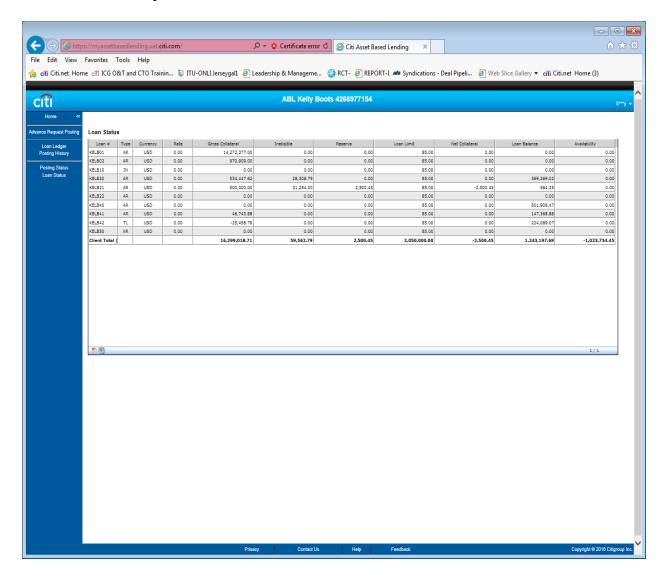
Many screens and reports can be printed and saved as an Excel file or as an Adobe PDF Document. Select the buttons in the lower left corner of the screen.





Other Reports

Loan Status Report

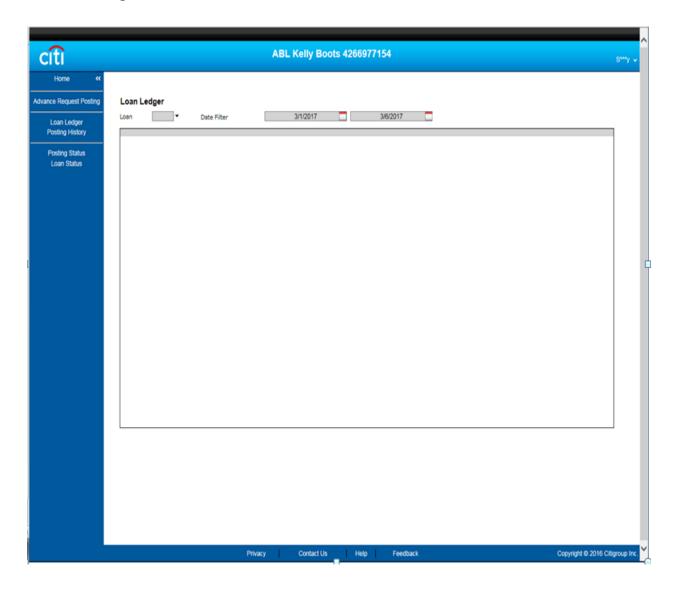


The **Loan Status** is an overview of all the loans in your portfolio since the last system processing End of Day. This report does not include any pending advances or borrowing base changes submitted since the prior cycle. The **Loan Status** can be printed and saved as an Excel file or as an Adobe PDF Document. Select the buttons in the lower left corner of the screen.

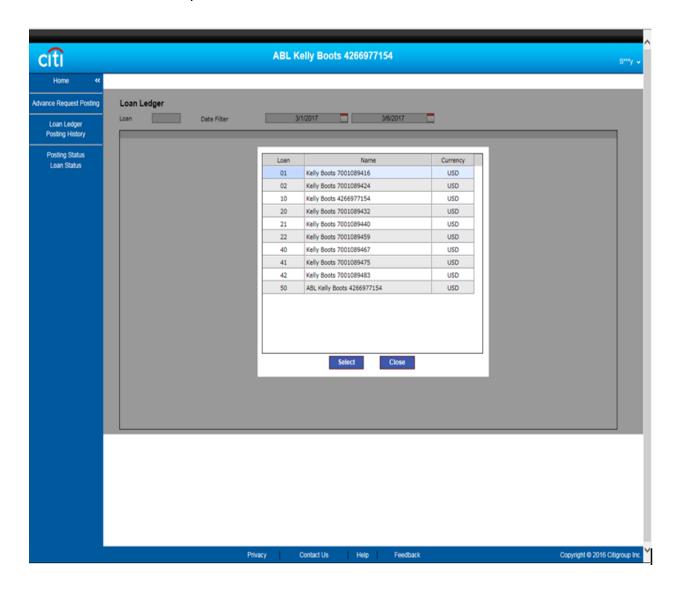
Loan Ledger Report

The Loan Ledger displays a line-item ledger of activity for each loan in your portfolio.

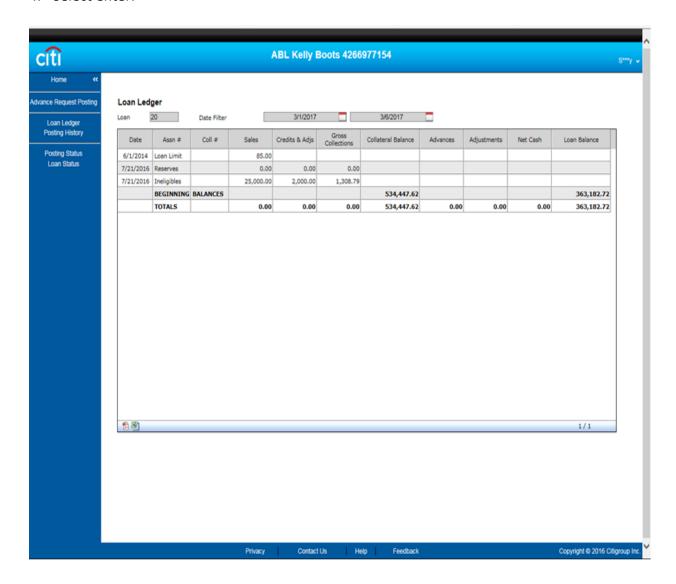
1. Click **Loan Ledger** from the menu.



2. Select the Loan Number you want to view.



- 3. Use the Date Filter to select the date range.
- 4. Select enter.



The **Loan Ledger Report** can be printed and saved as an Excel file or as an Adobe PDF Document. Select the buttons in the lower left corner of the screen.